



Benefits University

CAPITOL PLAZA

Presented By **MOSERS**

TIME

THURSDAY - NOVEMBER 6, 2025

7:30 AM - 8:30 AM

Registration Table/Light Breakfast

8:30 AM - 8:45 AM

MOSERS Welcome

The Key to What's Ahead

Join us to kick off the conference! Get acquainted with our staff and the sessions for the day.

8:45 AM - 9:45 AM

The Key to Employer Reporting Success

Join MOSERS Employer Services staff for a guided walk-through of employer reporting in Phoenix. This session will focus on reviewing payroll reports, addressing common issues, and sharing best practices so you can confidently support your workforce and ensure accurate service and salary reporting.

9:45 AM - 10:00 AM

Break

10:00 AM - 10:30 AM

NEO to Know

NEO Webinars are Your HR Superpower

New employees are excited—but unfamiliar with their employee benefits. Learn about New Employee Orientation (NEO) webinars, a powerful resource to simplify key benefit information for new employees.

In this session, Nicolle Singh and Amber Arnold will show you how to harness this "superpower" to make your job easier, boost participation, and deliver the clear benefit education that employees need. Whether you're supporting brand-new hires or mid-career employees who need a refresher, these webinars give your workforce an accessible, engaging way to understand their benefits.



BE THE KEY

*to an informed
workforce*

- ✓ Increase your knowledge.
- ✓ Help employees better understand their benefits.
- ✓ Learn from your peers.

BU SPEAKERS & PARTNERS

- Cindy Rehmeier, *MO Deferred Comp*
- Ronda Peterson, *MO Deferred Comp*
- Nicolle Singh, *Office of Administration*
- Ron Boudreau, *The Standard*
- Amber Arnold, *MOSERS*
- Candy Smith, *MOSERS*
- Jamie Mullen, *MOSERS*
- Megan Hendrickson, *MOSERS*
- Molly Stern, *MOSERS*
- Shelley Lehmann, *MOSERS*
- Victoria McBride, *MOSERS*





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10:30 AM - 11:15 AM

Turning the Key

MO Deferred Comp's Transition, Tools & Tips for Success

This session will walk you through MO Deferred Comp's recent recordkeeping transition and what it means for participants and HR professionals. We will provide practical tutorials on navigating the new participant website, highlight key resources and tips, and share general information about the plan to ensure you're confident and equipped to support employees on their retirement savings journey.

11:15 AM - 12:15 PM

Knowledge is Key

Empowering Your Employees to Understand Their Benefits

Accessing benefit information is vital to your employees' understanding of their benefits as active members and in planning for their retirement. Remember that song refrain, "I wish that I knew what I know now, when I was younger..."? Let's review some key information that employees should know now about their MOSERS benefits and where to find that information in myMOSERS.

12:15 PM - 1:15 PM

Lunch

1:15 PM - 2:15 PM

Workplace Possibilities in Action

Real Stories, Real Solutions from The Standard (for employees with MOSERS life insurance)

The Workplace Possibilities Program is an existing benefit that helps identify and remove performance barriers. This session will include an overview of the stay-at-work process (SAW) as well as a practical look at accommodations and how they can help with office ergonomics, neurodiversity diagnoses, sensory issues, and behavioral health conditions.

2:15 PM - 2:30 PM

Break

2:30 PM - 3:45 PM

Roundtable Discussions

Be the Key

Join other HR reps in small, interactive groups designed to spark conversation, share ideas, and facilitate learning from one another. Each session will be guided by questions related to MOSERS, encouraging collaboration, networking, and practical takeaways. Modeled after highly-rated sessions at national conferences, these roundtables put you at the center of the conversation—because you (and your peers) are the key to ensuring our members get all the service and salary credit they have earned.

3:45 PM - 4:30 PM

BU Graduation Game

To wrap up BU, we invite you to put your knowledge to the test in this lively, game-show style wrap-up! Compete, learn, and celebrate as we review the biggest takeaways from Benefits U in a fun, interactive way—with prizes for the winners!